



**“IDENTIFYING IMPORTANT FACTORS THAT INFLUENCE  
JOB SATISFACTION AMONG EMPLOYEES IN ISKANDAR  
REGIONAL DEVELOPMENT AUTHORITY (IRDA)”**

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“DECLARATION OF ORIGINAL WORK”

I, HAJAR ASEKEN BINTI MOKTAR, (IC NUMBER: 840929016266)

Hereby, declare that,

- This work has not previously been accepted in substance for any degree, locally or overseas and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## **LETTER OF SUBMISSION**

20<sup>th</sup> April 2009

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Dear Ms

### **SUBMISSION OF PROJECT PAPER**

Attached is the project paper titled "Identifying Important Factors That Influence Employees Job Satisfaction in Iskandar Regional Development Authority (IRDA)" to fulfill the requirement as needed by the Faculty of Business Management, University Teknologi MARA

Thank You

Yours sincerely

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## ABSTRACT

Job satisfaction is generally recognized as a multifaceted construct that includes employee feelings about a variety of both intrinsic and extrinsic job elements. It encompasses specific aspects of satisfaction related to pay, benefits, promotion, work conditions, supervision, organizational practices and relationships with co-workers (**Misener et al., 1996**). This study try to identify the major factors that will contributes job satisfaction among employees in Iskandar Malaysia. According to this research paper, the researcher will investigate the attitude towards workgroup, attitude toward management, monetary benefits and working condition will influence in job satisfaction within employees of IRDA.

On the last finding has analysis on the relationship or connections between the job satisfaction and all the variables that might influence the employee job satisfaction also the correlation of all the variables as well. This study conducted through distributing questionnaire and also uses secondary data which is from newspaper and internet browsing. All the above will identify on the topics require in this study by making some analysis by using SPSS system. The final decision on this report will be identifying the factors that will contribute to job satisfaction. Strategic recommendations also will be given to helps IRDA pursue with their organizational goals.

# TABLE OF CONTENT

<b>Chapters</b>	<b>Page</b>
Declaration of Original Work	I
Letter of Submission	II
Acknowledgement	III
Abstract	IV
 <b>CHAPTER ONE</b>	
1.0 Introduction	1
1.1 Background Of Study	3
1.2 Problem Statement	4
1.3 Company Background	6
1.4 Research Question	10
1.5 Research Objectives	11
1.6 Theoretical Framework	12
1.7 Hypothesis	13
1.8 Scope of Study	14
1.9 Significant of Study	15
1.10 Limitation	17
 <b>CHAPTER TWO</b>	
2.0 Literature Reviews	19
 <b>CHAPTER THREE</b>	
3.0 Research Methodology	26
3.1 Research Design	26
3.2 Data Collection	28